

**Applicant Name**

Deepak Kumar

**Text of Application**

Hi, I had 2 wheeler loan with IDFC bank, Loan no-14523138 which i have already paid, at the same time i had issue with the discrepancy in the amount financed by the bank, i raised complaint several time by calling customer care, visiting the bank and emailing but no resolution is provided in more tha 2 years by the bank. My complaint is bank has financed more amount than the bike price and charged intrest on that. Previous complaint numbers:- 42085682, 40854118, 39263954, 34052099, 36224888, 36223034, 35483504, 34308729 2 wheeler loan details Loan Number- 14523138 Bike price 97300 Down payment done- 23947 Loan amount financed including charges- 87640 Over amount charged by bank:- 14287 This 14287 and intrest on this amount is taken by bank from me. Executive assigned- Shubham Singh Nain Mob- 97397 29244 Please resolve this issue asap, its already more than 2 years. Reachout to me if you need any clarity. Regards Deepak Kumar Mob-8147360297, 8073042298

**Reply of Application**

it appears from the contents of the application that the information is sought from IDFC Bank only and not from IFCL Ltd. Accordingly, you may directly approach the concerned authority for seeking the desired information. Further, we are unable to transfer your application under the provisions of the RTI Act as the name of IDFC Bank is not appearing in the RTI portal.

| SN. | Action Taken              | Date of Action | Action Taken By       | Remarks                                   |
|-----|---------------------------|----------------|-----------------------|---|
| 1   | RTI REQUEST RECEIVED      | 02/11/2020     | Nodal Officer         |   |
| 2   | REQUEST FORWARDED TO CPIO | 09/11/2020     | Nodal Officer         | Forwarded to CPIO(s) : (1) Varinder Malik |
| 3   | REQUEST DISPOSED OF       | 10/11/2020     | Varinder Malik-(CPIO) |   |

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